



Error Correction

The scripts below contain nine mistakes. Read them and try to correct the mistakes, then listen to *Talking Business: Telephone: Wrong Number* and check your answers.

Male: Hello, this is the press office.

Michelle: Rachel Allsop please.

Male: I'm sorry, you might have the wrong number. There's no-one of that name here.

Michelle: Oh. Can I check the number I've got... is there not 5568790?

Male: No, it's 5558790.

Michelle: Oh, sorry of that. I must have connected the wrong number.

Male: No problem! Bye!

Male: Hello, press office, I can help you?

Ruth: Hello. Paul Richards, please.

Male: I'm sorry, you've got a wrong number, but he does work here. I'll try and put you on. In future, his direction number is 5558770.

Ruth: Did I not dial that?

Male: No, you rang 5558790.

Ruth: Oh, sorry to have trouble you.

Male: No problem. Hang on a moment and I'll put you through to Paul's extension.

Ruth: Thanks.

KEY

Male: Hello, this is the press office.

Michelle: Rachel Allsop please.

Male: I'm sorry, you **must** have the wrong number. There's no-one of that name here.

Michelle: Oh. Can I check the number I've got... is **that** not 5568790?

Male: No, it's 5558790.

Michelle: Oh, sorry **about** that. I must have **dialled** the wrong number.

Male: No problem! Bye!

Male: Hello, press office, **can I** help you?

Ruth: Hello. Paul Richards, please.

Male: I'm sorry, you've got **the** wrong number, but he does work here. I'll try and put you **through**. In future, his **direct** number is 5558770.

Ruth: Did I not dial that?

Male: No, you rang 5558790.

Ruth: Oh, sorry to have **troubled** you.

Male: No problem. Hang on a moment and I'll put you through to Paul's extension.

Ruth: Thanks.